

Overview of Lane County Strategic Direction 2000-2009

Document	Strategic Plan	Lane County Goals & Priority Strategic Objectives	Lane County Goals	
Intended Time Frame	2001-2004	2005-2007	2008-2010	
Developed by	Large scale process involving community members, employees, and elected officials.	Board of Commissioners and by Management Team planning sessions. Board prioritizes and adopts goals.	Goals established by Board of Commissioners.	
Major areas of focus	Service Improvement Evaluate reorganization opportunities Develop more flexible staffing Promote electronic access to public services Promote continuous quality improvement		Provide outstanding customer/constituent service .	
	Resources & Planning Develop Human Resources plan Develop Information Technology plan Develop Land and Facilities plan		Improve the quality of facilities for public health caregivers and service recipients.	
	Performance Management Refine countywide goals Refine planning at department level Strengthen analytical capabilities Develop performance measures for major services Remain accountable for strategic plan implementation		Measure performance and use results in county decision-making. Develop a five year plan .	
	Revenue Development Develop balance revenue strategies Identify and recover user fees and charges Pursue entrepreneurial opportunities Pursue intergovernmental revenue and private donations Develop timer revenue strategies		Fund an improved public safety system for the long term. Decrease and eliminate the structural deficit	
			Citizen/Community Engagement Engage and inform citizens about the services of Lane County government.	Build public trust through intensive communication and engagement .
				Economic Development Develop Lane County's economic engine.
Service Prioritization	Strategic Plan established County's funding priorities (section B3). Process for prioritizing services subsequently refined. Leadership Team prioritizes service in December or January.	Service Priority Criteria revised by Board in October of 2007 for development of FY 08-09 budget. Board prioritizes services in February 2008.		
Community Engagement	Future Focus Task Force 1998	City/County Public Safety Task Force 2005	Lane County Community Survey 2009	
	Service Stabilization Task Force 2004	Commissioners Listening Tour 2007 w/ survey and focus groups		