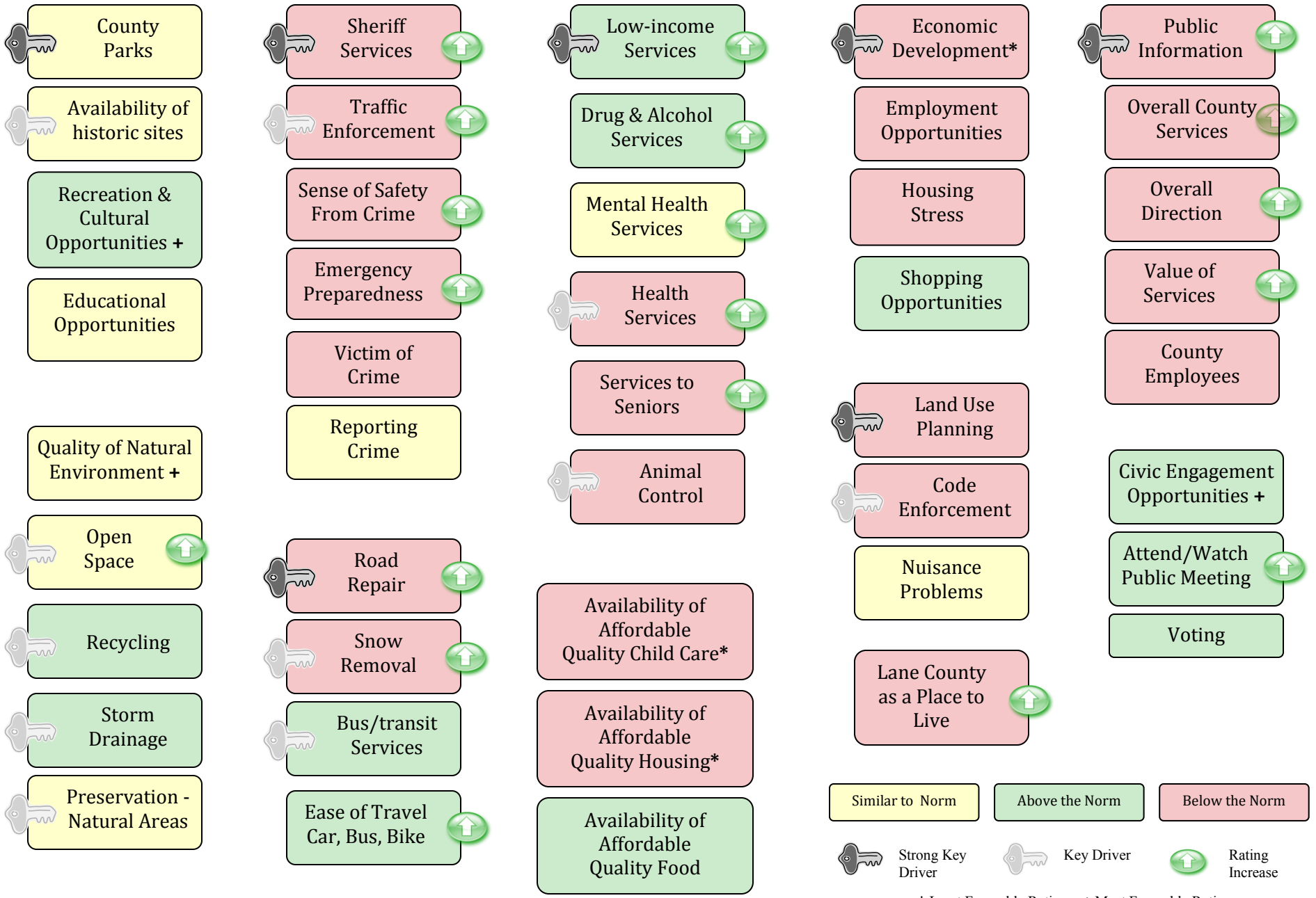


# Overall Results - Lane County Resident Survey 2011



Similar to Norm    Above the Norm    Below the Norm

Strong Key Driver    Key Driver    Rating Increase

\* Least Favorable Rating    + Most Favorable Rating